

College of Engineering at The Ohio State University

Engineering Technology Services																
Calendar Year - Strategic Goals / Accomplishments																
2015				2016				2017				2018				
Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	
			Active Directory Design Planning				Consultant RFP Reviews		Active Directory Consolidation - Migration Project				Phase 1-Core Services Implemented		Identify other services for centralization. Ongoing.	Active Directory
				CoE High Speed Network Design & POC				Equipment Purchase	Complete 40 GB Core	Edge Firewalls installed and configured to Complete High Speed Network						High Speed Network
				Data Center Location Evaluation		SOCC Agreement		SOCC Occupancy and Initial Equipment Installs		Continue SOCC build out to support AD project and centralization						SOCC as Primary Data Center
				Meet University IRS Security Goal												Security
				Transition to Annual University ISSA (Information Security Self Assessment)												
								Purchase Servers & Storage (SOCC)		Life Cycle Equipment Replacements. Evaluate whether to invest at the College level (SOCC) or unit level. Ongoing.						Investments
				TRC Welcome Center Infrastructure Design and Build out								Establish main campus / TRC storage connectivity				TRC
				Research Computing Infrastructure Design (SOCC)				Pilot: test against NIST 800-171		Expand Research Infrastructure and Support Services -->						Research Computing
		ITIL Training - All staff		Cherwell Help Desk Planning		Rollout of Web Based Ticketing System				Expand/Implement Cherwell Modules to Improve Service Delivery -->				Service Desk and ITSM		
								Implement Change Management System		Develop Framework for Service Catalog		Mature ITSM				
IT Centralization Strategy Approved	Begin 1/4ly Dept. meetings	ETS Dept. Formed. Staff report to CIO office.		Recruitments and Restructure of the new ETS department				Review and refine structure --> Ongoing				Establish Learning Technology Services to further support Teaching and Learning -->		Staff Centralization and Restructure		
			Space Planning		Smith Occupancy for ETS central staff		Watts Occupancy for central staff		Baker Occupancy and space in Research Bldg. for west campus support		Implement TRC IT Support Services				Bldg. Space and Addtl Support	

Directive from the Dean: Ensure the College of Engineering is the technology leader for The Ohio State University.

ETS Strategy to achieve directive: Execute against the recommendations presented in the spring 2015 Findings and Recommendations proposal.