



# Engineering Technology Services (ETS)

Email: ..... [etshelp@osu.edu](mailto:etshelp@osu.edu)

Web: ..... <https://ets.osu.edu>

Phone: ..... 614-688-2828

Service Desk Locations: ..... 1012 Smith Lab  
317 Hitchcock  
392 Baker Systems

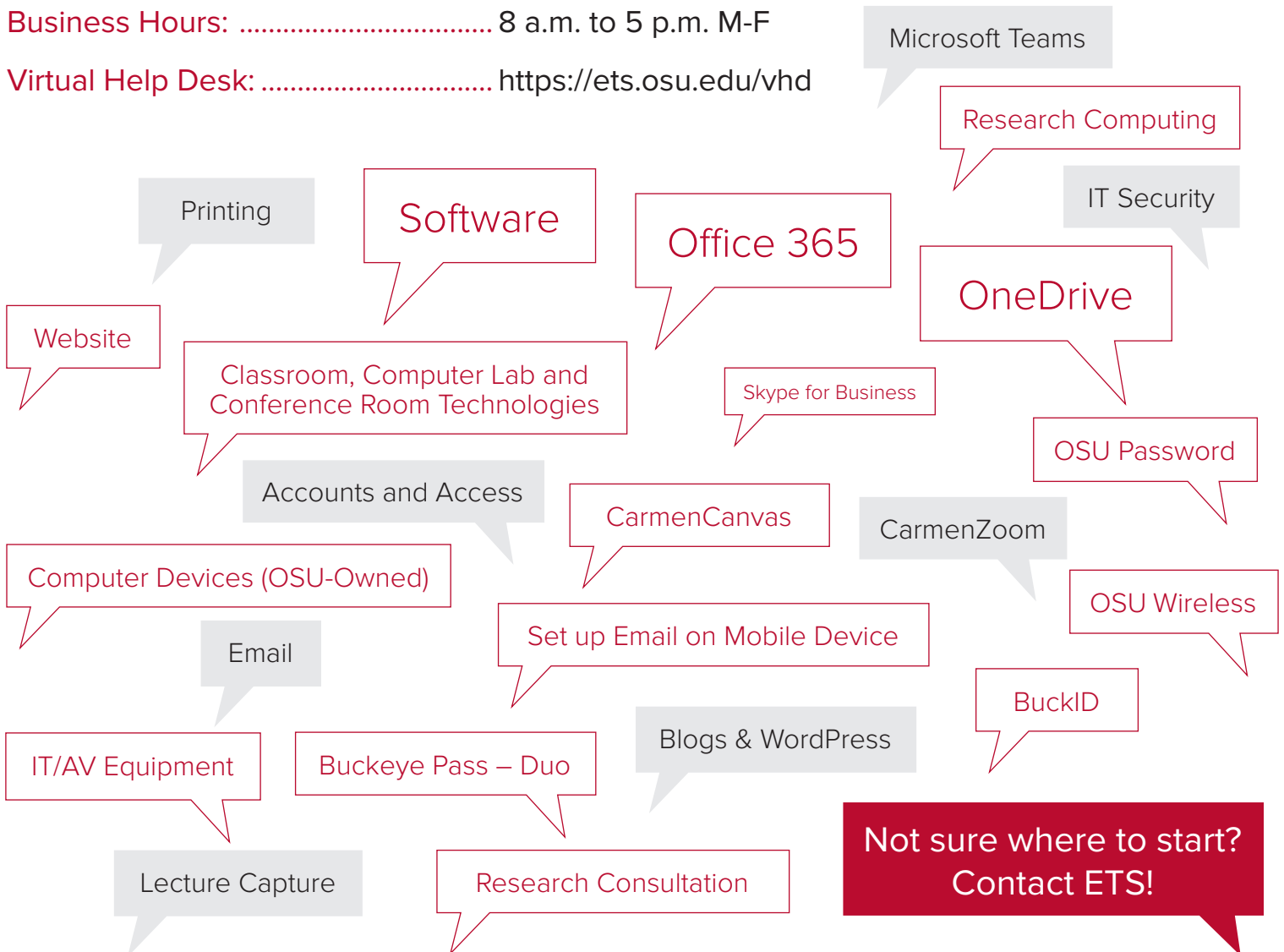
Large Format Printing Location: ..... 448 Knowlton

Business Hours: ..... 8 a.m. to 5 p.m. M-F





















Virtual Help Desk: ..... <https://ets.osu.edu/vhd>



<https://ets.osu.edu>



# Key Links to University & College of Engineering Web Sites

<p><b>Account Management</b></p> <p>University Identity &amp; Access site</p>  <p><a href="https://my.osu.edu">https://my.osu.edu</a></p>	<p><b>Blogs &amp; WordPress</b></p> <p>University Website platform</p>  <p><a href="http://u.osu.edu">http://u.osu.edu</a></p>	<p><b>Buck-ID</b></p> <p>University ID Card management</p>  <p><a href="https://buckid.osu.edu">https://buckid.osu.edu</a></p>	<p><b>BuckeyeLearn</b></p> <p>OSU's training and professional development portal</p>  <p><a href="https://buckeyelearn.osu.edu">https://buckeyelearn.osu.edu</a></p>	<p><b>BuckeyeLink</b></p> <p>University Faculty/ Student portal</p>  <p><a href="https://buckeyelink.osu.edu">https://buckeyelink.osu.edu</a></p>
<p><b>BuckeyePass</b></p> <p>2-Factor Authentication management</p>  <p><a href="https://buckeyepass.osu.edu">https://buckeyepass.osu.edu</a></p>	<p><b>CarmenCanvas</b></p> <p>Canvas Learning Management System</p>  <p><a href="https://carmen.osu.edu">https://carmen.osu.edu</a></p>	<p><b>CarmenZoom</b></p> <p>Zoom Online Meeting System</p>  <p><a href="https://osu.zoom.us">https://osu.zoom.us</a></p>	<p><b>Teaching &amp; Learning Resource Center</b></p> <p>Support for online Academic systems</p>  <p><a href="https://teaching.resources.osu.edu/">https://teaching.resources.osu.edu/</a></p>	<p><b>Facilities Request</b></p> <p>Contact OSU building/ facility services</p>  <p><a href="https://fod.osu.edu/make-request">https://fod.osu.edu/make-request</a></p>
<p><b>College of Engineering</b></p> <p>The CoE official web site</p>  <p><a href="https://engineering.osu.edu">https://engineering.osu.edu</a></p>	<p><b>Engineering Wiki</b></p> <p>College IT users' knowledgebase</p>  <p><a href="https://wiki.engineering.osu.edu">https://wiki.engineering.osu.edu</a></p>	<p><b>Engineering Tech Services</b></p> <p>ETS official web portal</p>  <p><a href="https://ets.osu.edu">https://ets.osu.edu</a></p>	<p><b>ETS Software</b></p> <p>College-licensed software catalog</p>  <p><a href="https://ets.osu.edu/software">https://ets.osu.edu/software</a></p>	<p><b>Human Resources</b></p> <p>Employee Services &amp; Benefits portal</p>  <p><a href="https://hr.osu.edu">https://hr.osu.edu</a></p>
<p><b>WorkDay</b></p> <p>HR, payroll, and procurement application</p>  <p><a href="https://workday.osu.edu">https://workday.osu.edu</a></p>	<p><b>OTDI Help &amp; Support</b></p> <p>University IT Service Desk portal</p>  <p><a href="https://it.osu.edu/help">https://it.osu.edu/help</a></p>	<p><b>OTDI Software Library</b></p> <p>University-licensed software catalog</p>  <p><a href="https://it.osu.edu/software">https://it.osu.edu/software</a></p>	<p><b>OSU Wireless</b></p> <p>University wireless network support</p>  <p><a href="http://wireless.osu.edu">http://wireless.osu.edu</a></p>	<p><b>Office 365 &amp; Teams</b></p> <p>Microsoft 365 cloud services &amp; applications</p>  <p><a href="http://office365.osu.edu">http://office365.osu.edu</a></p>