



Engineering Technology Services (ETS)

Email: etshelp@osu.edu

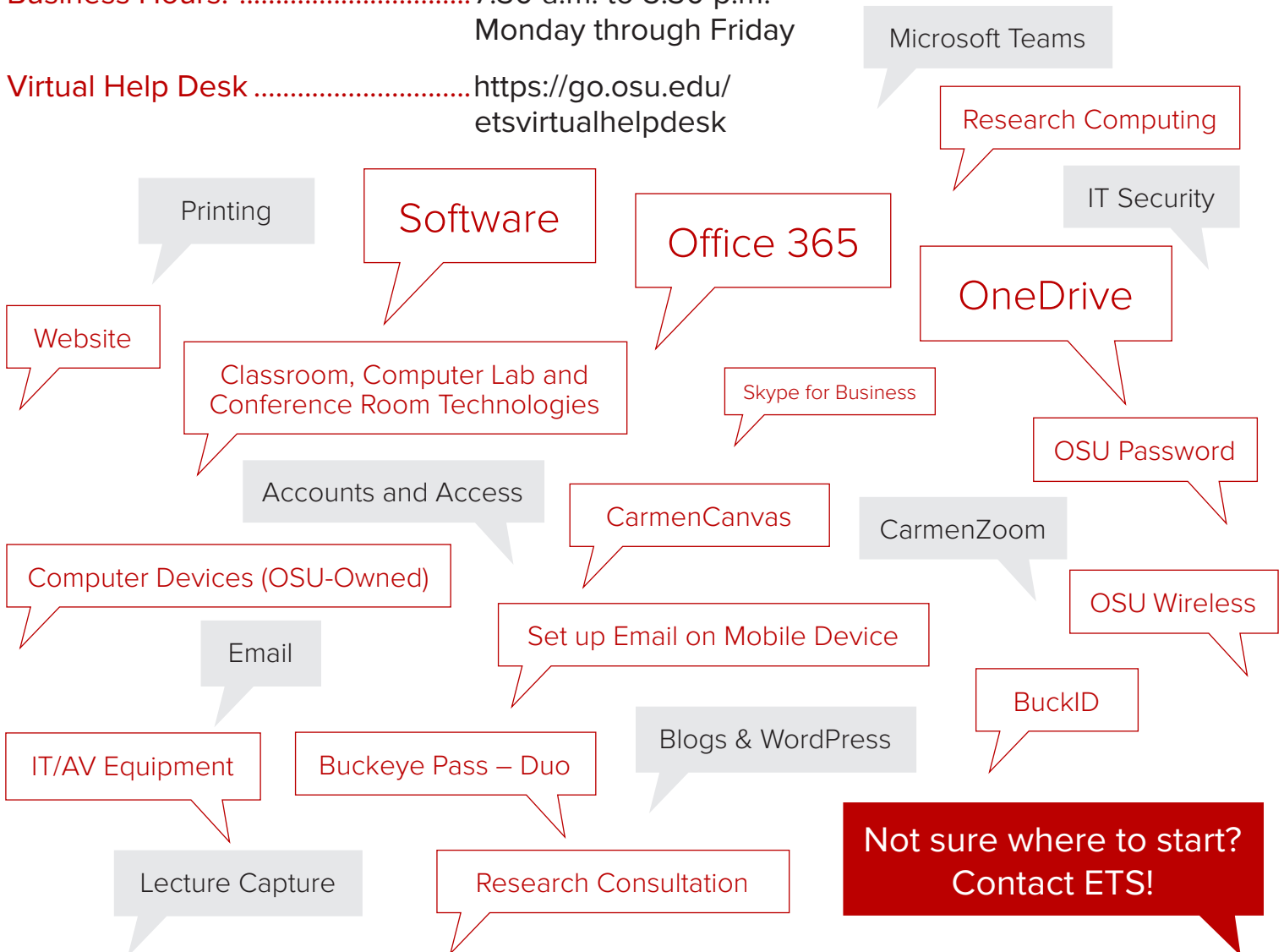
Web: <https://ets.osu.edu>

Phone: 614-688-2828

Service Desk Locations: 1012 Smith Lab
475 Knowlton
317 Hitchcock
392 Baker Systems





















Business Hours: 7:30 a.m. to 5:30 p.m.
Monday through Friday

Virtual Help Desk <https://go.osu.edu/etsvirtualhelpdesk>



**Not sure where to start?
Contact ETS!**

Key Links to University & College of Engineering Web Sites

<p>Account Management</p> <p>University Identity & Access site</p>  <p>https://my.osu.edu</p>	<p>Blogs & WordPress</p> <p>University Website platform</p>  <p>http://u.osu.edu</p>	<p>Buck-ID</p> <p>University ID Card management</p>  <p>https://buckid.osu.edu</p>	<p>BuckeyeLearn</p> <p>OSU's training and professional development portal</p>  <p>https://buckeyelearn.osu.edu</p>	<p>BuckeyeLink</p> <p>University Faculty/ Student portal</p>  <p>https://buckeyelink.osu.edu</p>
<p>BuckeyePass</p> <p>2-Factor Authentication management</p>  <p>https://buckeyepass.osu.edu</p>	<p>CarmenCanvas</p> <p>Canvas Learning Management System</p>  <p>https://carmen.osu.edu</p>	<p>CarmenZoom</p> <p>Zoom Online Meeting System</p>  <p>https://osu.zoom.us</p>	<p>ODEE Resource Center</p> <p>Support for online Academic systems</p>  <p>https://resourcecenter.odee.osu.edu</p>	<p>Facilities Request</p> <p>Contact OSU building/ facility services</p>  <p>https://fod.osu.edu/make-request</p>
<p>College of Engineering</p> <p>The CoE official web site</p>  <p>https://engineering.osu.edu</p>	<p>Engineering Wiki</p> <p>College IT users' knowledgebase</p>  <p>https://wiki.engineering.osu.edu</p>	<p>Engineering Tech Services</p> <p>ETS official web portal</p>  <p>https://ets.osu.edu</p>	<p>ETS Software</p> <p>College-licensed software catalog</p>  <p>https://ets.osu.edu/software</p>	<p>Human Resources</p> <p>Employee Services & Benefits portal</p>  <p>https://hr.osu.edu</p>
<p>WorkDay</p> <p>HR, payroll, and procurement application</p>  <p>https://workday.osu.edu</p>	<p>OCIO Help & Support</p> <p>University IT Service Desk portal</p>  <p>https://ocio.osu.edu/help</p>	<p>OCIO Software Library</p> <p>University-licensed software catalog</p>  <p>https://ocio.osu.edu/software</p>	<p>OSU Wireless</p> <p>University wireless network support</p>  <p>http://wireless.osu.edu</p>	<p>Office 365 & Teams</p> <p>Microsoft 365 cloud services & applications</p>  <p>http://office365.osu.edu</p>